

OUR BOOKING POLICY

We can understand this is a busy time for us all & everyone can appreciate how valued time is therefore, our scheduling is very structured. Our schedule is constantly quite full therefore it is up to the client to maintain their current and future appointments.

A \$100.00 non-refundable deposit is required in order to reserve your appointment time upon scheduling. The deposit will be credited toward the procedure fees. If the deposit is not received within 24 hours of booking, your appointment may be forfeited without any notice. If the client is booking a skin treatment package, a \$100 deposit will be required prior to booking the package. This deposit will remain on the account of the client & credited towards the last appointment of the package.

Cancellation/Rescheduling/No show Policy:

A 48 business hour cancellation/reschedule notice is required to cancel/reschedule an appointment. If you fail to cancel/ reschedule your appointment within the 48 hrs, your deposit will be forfeited & FULL payment will be required to reschedule. Any client that does not show for a scheduled appointment, will forfeit their deposit.

Rescheduling/Late Policy:

To avoid unfair delays to clients, if you are more than 15 minutes late to your appointment it will be necessary to reschedule.

If you are to reschedule the appointment for the second time, the next appointment must be paid in full prior to the date of appointment. Further reschedules will require the deposit to be forfeited.

Touch appointments/ Refreshments:

Touch up appointments must be booked within the first 3 months or a procedure fee will occur. Appointments will not be moved earlier if you have premature fading due to lifestyle. They will appear more powdered or blurred under the skin as well. Designing Faces reserves the right to refuse future services if we believe the results won't be to the client's satisfaction.

APPOINTMENT COURTESY

As you would be aware, our Cosmetic Tattoo & Skin Treatments require skin penetration, therefore our environment must be kept clean at all times. As our rooms are a sterile environment, we kindly ask that you come alone to your appointment, unless in the circumstance that you require a carer to aid you to your appointment. This is to also avoid the technicians being distracted from their work & to avoid mistake.